



Holstein Association USA has a new telephone system!

Holstein Association USA has a new telephone system with different options. Please listen carefully so that you can easily reach the person you're calling. Thank you!

Now when you call our Customer Service number, 800-952-5200, you will hear:

- Thank you for calling Holstein Association USA. Our menu options have changed recently, so please listen carefully.
- If you know your party's 4-digit extension, you may enter it at any time.
- For a dial by name directory, press 1.
- If you have a billing question, press 2.
- If you are calling about classification, press 3.
- For the EASY support line, press 5.
- If you are calling about Enlight or Redbook Plus/MultiMate, press 6.
- To place an order for ear tags or genetic testing, inquire about registrations or transfers, or ask any other questions of our customer service department, press 7.
- To repeat menu options, press 9.
- If you need further assistance, press 0 for the operator, or stay on the line just a moment, and our operator will assist you.